SPORTS DIETITIANS AUSTRALIA

Transition to Single Renewal Date - FAQ

Why the change? Currently all members have a renewal date which is the anniversary of the day they first joined SDA or upgraded to their current membership level. For some membership organisations, this can be a convenient approach however with SDA's CDP program and with our members often juggling multiple memberships each year, moving to a single renewal date that correlates with an easy-to-remember date will make it easier for members to keep track of when they need to take any CDP action and budget for & pay their membership. From an SDA HQ perspective, whilst it will mean a busy period during renewal time, it will reduce time spent on renewals throughout the year, freeing up capacity for other great work to support SDA's members.

Is SDA's email saved in your contacts list? Please ensure info@sportsdietitians.com.au is added to your email contacts list. Who does this affect? All SDA members will eventually transition to a 1 July renewal date. New SDA members who join throughout the course of the year will also receive a 1 July renewal date by paying a pro rata amount when they first join (calculated on a daily rate).

When will this happen? From 1 June 2018 renewals, as they arise throughout the year, will be calculated to carry a member through to 1 July 2019.

How will this happen? The transition will be a gradual process that will occur when each member next renews their SDA membership.

When you renew your membership over the coming year, you will be charged a pro-rata amount to carry you through to **1 July 2019**. This means for those renewing in the month just prior to 1 July 2018, you'll be charged a little extra to get you through to 1 July 2019.

For those renewing after 1 July 2018, your renewal amount will be less than the annual membership rate, pro-rated to match how many days remain between your existing renewal date and 1 July 2019.

On **1 July 2019** all SDA members will then renew for a full year.

Examples of how much your transitional renewal amount might be are calculated below, using daily rates:

Example 1: Provisional Member who renews on 1 June 2018 (395 days @ \$0.49/day): \$193.55 Example 2: Accredited Member who renews on 1 September 2018 (303 days @ \$0.67/day): \$203.01 Example 3: Associate member who renews on 1 February 2019 (150 days @ \$0.38/day): \$57.00 Example 4: Student member who renews on 1 April 2019 (91 days @ \$0.18/day): \$16.38



How will the new CDP periods work? In the first instance, the start date of your current CDP period will remain the same however the end date of your current CDP period will be changed to the following 1 July. This means for a period of time some members' CDP periods will be longer than 3 years. To ensure fairness for all members, when considering any upgrade requests during this time, only points logged in the first 36mths of the CDP period will be counted towards an upgrade.

Beyond the initial transition period, CDP periods will then run 1 July to 1 July three years hence. The good news is that if you have logged enough points to become eligible for a membership upgrade during the year (eg in November), you will still be able to upgrade to the next level during the year and not have to wait until 1 July.

In any cases where the transition may cause an anomaly for a member, common sense will prevail and SDA will work with you to ensure no disadvantage results from the changeover.

What will happen if I don't renew in time or don't have enough CDP points logged to renew at the

same level? We appreciate that sometimes things slip through the net so there is a grace period should that happen to you. Below is the timeline for the renewal process:

- Renewal reminder #1 sent 4 weeks prior to the due date
- Renewal reminder #2 sent 2 weeks prior to the due date
- Renewal reminder #3 sent 3 days prior to the due date
- Final reminder will be sent 7 days after the renewal date

You will have 60 days grace from your renewal date to enter any outstanding points and to renew (nb any activities entered for the purpose of renewing at the same level during this time need to be from prior to your renewal/CDP date). The option to downgrade will also be available should you not have sufficient points to enter.

If renewal has not taken place after 60 days, the membership will expire & become inactive (and will require contact with SDA HQ to reactivate).

What do I need to do?

Nothing different to what you do now. Simply log in to your portal to renew your membership when you receive your next renewal reminder.

Keeping CDP points up to date

Going forward it will be important more than ever to ensure that your CDP points are entered on a regular basis throughout the year and up to date before 30 June to ensure that the system will renew you at your current level.

Support

As always, we are here to support you and if you have any queries about your membership, the new renewal date process or any other matter, please contact Marie at <u>courses@sportsdietitians.com.au</u>