

Cancellation Policy Hybrid Sports Nutrition Course

Description:

This policy sets out circumstances under which refunds, and transfers will be given to participants of the Hybrid Sports Nutrition Course.

Philosophy:

From time to time, SDA understand that unforeseen circumstances may prevent registrants attending SDA courses. In all cases, SDA will endeavour to ensure a positive and mutually beneficial outcome for both the registrant and SDA in those circumstances.

Policy:

Should a registrant be unable to attend the entire hybrid SNC program or just the F2F component, they must notify SDA in writing as soon as practicable at info@sportsdietitians.com.au.

Once notification has been received, the following refunds and/or course transfers will apply:

- 1) If notification is received more than **(2) weeks prior** to commencement of the 7-week online component of the course a full refund will be given.
- 2) If notification is received within **(2) weeks prior** to commencement of the 7-week online component of the course, a refund, less a \$200 administration fee, or transfer to the next available course will be given.
- 3) If notification is received within **(2) weeks post** the start of the 7-week online component course, transfer to the next available course will be given.
- 4) If notification is received **post the 7-week online component and prior to the 2-day F2F workshop**, the registrant will be transferred to a fully online course. Guidance will be provided as to which modules need to be covered to complete the course. Students will still be eligible for the 1:1 45-minute session.
- 5) No refunds will be given to delegates who do not show up to the F2F workshops over the 2 days.
- 6) Sports Dietitians Australia intend to deliver every course; however, we reserve the right to cancel or postpone a course to an alternative date. All registered participants affected by such a cancellation will be offered the opportunity to transfer to a future course offered by Sports Dietitians Australia.

Policy reviewed/Revised:

8/8/2022 revised